



NEWS NOTICE

37 Main Street East, Huntsville, Ontario, P1H 1A1

705-789-1751 www.huntsville.ca

Subject: Municipal Services Update - March 21, 2024

Release Date: March 21, 2024

The Town of Huntsville continues to investigate the cybersecurity incident and the precautionary measures continue to affect some systems and online applications. Please see below for selected departmental updates.

Please call Town Hall Customer Service at 705-789-1751 for questions regarding our current services.

Recreation & Programming:

- Town of Huntsville spring programs begin next week. Registration is open and programs are running.

Marriage Licence:

- Marriage Licence applications are available online at huntsville.ca.

Algonquin Theatre:

- **At this time, tickets for Algonquin Theatre shows are NOT available online or at the Canada Summit Centre.** Tickets for select shows can be purchased one-hour prior to showtime at the Algonquin Theatre, please call 705-789-4975 for questions. If you have already purchased a ticket, please present your ticket at the door.
- For updates as they become available follow the Algonquin Theatre on Facebook.
- The AC/DC Show scheduled for Saturday, March 23, 2024, has been postponed until further notice. At this time, we are unable to process exchanges or refunds and have

detailed important information about upcoming March events and ticket details in the March 18 Media Release.

Library:

- The Library continues to be open; please visit this link for further information on Library services availability.

Property Tax & Finance:

- Town of Huntsville interim property taxes are due March 28th. Tax bill payments can be made by mail or through your financial institution online, by phone, or in person. Payment can also be made in person at Town Hall by cash, debit or cheque; a drop box is available outside Town Hall during off-hours. For more information, please contact: 705-789-1751, opt 2 or finance@huntsville.ca or visit huntsville.ca for more details.

Building & By-law:

- General building and permit services are available however, please call ahead for more information at 705-789-1751, opt 4 or email building@huntsville.ca.
- By-law questions, concerns, and complaints can be submitted online through the Cloudpermit Portal.
- The Short Term Rental Accommodation 24-hour hotline is available at 705-990-3438.

Planning:

- For more information, please contact: 705-789-1751, opt 3 or planning@huntsville.ca.
- Next scheduled Planning Council meeting is April 10, 2024.
- Applicants/agents will be contacted for in-progress applications when possible.

Some Staff and Council email addresses continue to be impacted by the Town's precautionary measures. **There may be a delayed response to email communication.** If your request is urgent, please reach out to the appropriate party by phone, or you can reach Town Customer Service at 705-789-1751 to direct you to the correct individual.

Regular updates will be provided regarding this incident, the impact to Town services, and any interim measures being implemented. Residents can stay informed by following the Town of Huntsville's newsfeed at huntsville.ca, on Facebook and on X (Formerly Twitter).