



MEDIA RELEASE

37 Main Street East, Huntsville, Ontario, P1H 1A1

705-789-1751 www.huntsville.ca

Subject: Media Release: Huntsville Cybersecurity Incident Update - March 11, 2024

Release Date: March 11, 2024

(Huntsville ON) The Town of Huntsville continues to work with experts to investigate the cybersecurity incident that occurred over the weekend. Upon discovering this incident, we initiated our incident response protocol and we took immediate steps to secure our network against further unauthorized activity.

The investigation, led by the cybersecurity specialists the Town has engaged, is currently ongoing. At this time, we have no evidence any sensitive data, including personal information, has been compromised; however, if this is discovered the appropriate steps will be taken.

March 11, 2024 - Updates:

- Town Hall will remain closed to the public on Tuesday, March 12, 2024. The Canada Summit Centre is open; camp and town programming is operating at that facility. The Algonquin Theatre day camp will also operate. The Library will reopen on March 12 to the public and programs will be available.
- The Municipality has taken precautionary measures, which has impacted some of our systems and online services, including some municipal and Council email addresses. Customer service representatives are available by phone at 705-789-1751.
- The Regular Planning Committee Meeting on March 13 and the Special Council Meeting on March 13, have been cancelled and will be rescheduled. The Library Board Meeting Scheduled on March 12 has been cancelled and rescheduled for March 26, 2024.

The Town is committed to being as transparent as possible regarding this incident and its implications for our community. This type of incident takes time to investigate, and we would like to thank the community for their patience.

Regular updates will be provided regarding this incident, the impact to Town services, and any interim measures being implemented. Residents can stay informed by following the Town of Huntsville's newsfeed at huntsville.ca, on Facebook and on Twitter.